

Internal regulations

GENERAL TERMS

1. Conditions of Admission and Stay

To be admitted, settle in, or stay on a campsite, authorization must be granted by the manager or their representative. The manager is responsible for ensuring the proper order and maintenance of the campsite, as well as the enforcement of this internal regulation.

Staying on the campsite implies acceptance of these regulations and a commitment to abide by them. No one is allowed to establish permanent residence on the site.

2. Police Formalities

Minors not accompanied by their parents or legal guardians will not be admitted to the campsite.

In accordance with Article R. 611-35 of the Code on the Entry and Stay of Foreigners and the Right of Asylum, the manager is required to have any foreign guest fill out and sign an individual police form upon arrival. This form must include:

- 1° Last name and first names;
- 2° Date of birth;
- 3° Nationality;
- 4° Usual residence;
- 5° A contact (phone number, email address);
- 6° Duration of stay.

3. Installation

Outdoor accommodation and related equipment must be set up at the location indicated and according to the instructions given by the manager or their representative.

4. Reception Office

Open from 9:00 a.m. to 8:00 p.m. (hours may vary depending on the season).

The reception provides information about campsite services, supply options, sports facilities, tourist attractions in the area, and various useful addresses. A complaint handling and feedback system is available to guests.

5. Display

These internal rules are posted at the campsite entrance and at the reception. A copy is provided to any guest upon request.

For classified campsites, the classification category (tourism or leisure) and the number of tourism/leisure pitches are displayed.

Prices for the various services are provided to guests according to regulations issued by the Minister of Consumer Affairs and are available at the reception.

6. Departure Procedures

Guests are asked to inform the reception of their departure the day before.

Those planning to leave before reception opens must settle their bill the day before.

7. Noise and Quiet Hours

Guests are requested to avoid noise or conversations that may disturb neighbors.

Sound equipment must be adjusted accordingly. Doors and trunks should be closed quietly.

Dogs and other animals must never be left loose. They may not be left on the campsite unattended, even if confined, and their owners are civilly liable.

The manager enforces quiet hours from 10:00 p.m. to 7:00 a.m.

8. Visitors

With prior authorization from the manager or their representative, visitors may enter the campsite under the responsibility of the hosting campers.

Guests may welcome visitors at the reception. Visitors may access campsite facilities and amenities, but use of some may be subject to a fee, displayed at the entrance and at the reception.

Visitor vehicles are not allowed inside the campsite.

9. Vehicle Circulation and Parking

Inside the campsite, vehicles must not exceed 10 km/h. Driving is permitted between 7:00 a.m. and 10:00 p.m.

Only vehicles belonging to registered campers are allowed to circulate within the site.

Parking is prohibited on pitches unless a designated parking space is provided.

Parking must not obstruct traffic or hinder the installation of new arrivals.

10. Maintenance and Cleanliness of Facilities

Everyone must avoid any actions that might harm the cleanliness, hygiene, or appearance of the campsite and its facilities, especially sanitary areas.

Wastewater must not be dumped on the ground or in gutters but in designated disposal areas.

Household waste and any other rubbish must be placed in the bins provided.

Washing is only allowed in designated sinks.

Clotheslines are permitted only until 10 a.m. near accommodations, provided they are discreet and do not disturb neighbors.

They must never be attached to trees.

Plants and flowers must be respected.

It is forbidden to drive nails into trees, cut branches, or make any plantings.

Delimiting pitches with personal items or digging the ground is not allowed.

Campers will be held financially responsible for any damage caused to vegetation, fencing, ground, or facilities.

The pitch must be left in the same condition as it was upon arrival.

11. Safety

a) Fire:

Open fires (wood, charcoal, etc.) are strictly prohibited. Stoves must be in good working condition and used safely.

In case of fire, immediately notify management. Fire extinguishers are available if needed.

A first-aid kit is available at the reception.

b) Theft:

Management is responsible for items deposited at the reception and provides general oversight of the campsite.

Campers are responsible for their own belongings and must report any suspicious persons to the manager.

Guests are advised to take standard precautions to safeguard their equipment.

12. Games

No violent or disruptive games are allowed near campsite facilities.

The meeting room is not for active or noisy play.

Children must always be under parental supervision.

13. Long-Term Storage

Unoccupied equipment may only be left on the site with management's approval and in a designated area.

This service is subject to a fee.

14. Violation of the Internal Rules

If a resident disturbs others or does not comply with these rules, the manager may issue a verbal or written warning to stop the behavior.

In the event of a serious or repeated violation, and after warning, the manager may terminate the contract.

In case of criminal behavior, the manager may call law enforcement.

SPECIFIC RULES OF CAMPING BAGATELLE

At Camping Bagatelle, rest assured that our staff will do everything they can to ensure your stay is as pleasant as possible.

The only specific conditions we ask you to respect are basic everyday rules centered around respect:

1. Respect for Others

Please be mindful not to make excessive noise.

Your pets must be kept on a leash at all times, and you must clean up after them.

Politeness and courtesy are essential when interacting with our receptionists, shopkeepers, staff, and your neighbors. These make everyone's stay more enjoyable!

2. Respect for Nature

Do not litter (including cigarette butts, which are also a fire hazard).

Do not waste water—it is very precious, especially in this region (washing vehicles is forbidden in the campsite).

Energy is also a valuable and expensive resource; we count on you to use it wisely.

Composting your organic waste is strongly encouraged.

Do not flush anything down the toilets other than the designated toilet paper.

3. Respect for Infrastructure

Please take care of the common areas (toilets, laundry room, grocery store, reception, restaurants, etc.).

Green spaces are important—please do not damage them in any way.

The entire Camping Bagatelle team thanks you for your understanding and cooperation.

We remain at your full disposal should you encounter any issues—our goal is to assist and satisfy you to the best of our ability.